

Delivery Terms

When ordering with Homestead Direct, you can choose to have your order delivered, or you can collect them from our store.

IN-STORE PICK-UP

If you wish to collect your order from our store, simply select and pay for your purchases online and, during the checkout process, select "Pick-Up Instore" as your preferred delivery method. We will contact you once your order is ready to be collected. Your order must be collected within 7 business days.

DELIVERY

Please ensure you enter the correct delivery address as parcels which are returned to us as undeliverable will incur a re-dispatch fee.

Homestead Direct delivers to addresses and post office boxes, worldwide.

At Homestead Direct, we take pride in the care we take with packing all of our orders. Notification of damaged, incorrect or missing products must be received by a Customer Service Member within 48 hours of your parcel being delivered.

any questions phone: 07 3394 4438 or email: sales@homesteaddirect.com.au

We have company policies that postage is set at set rates.

The following charges are a guide for Standard Delivery:

For orders under	\$50.00	postage is	\$9.50
Orders over	\$50.00	postage is	\$18.00
Orders over	\$180.00	postage is	\$23.00
Express Post	Australia wide	postage is	\$25.00
New Zealand		postage is	\$21.00
Worldwide	(excl. Au & NZ)	postage is	\$50.00

Our dispatch times are generally between 1-4 business days. However, during busier times leading up to Christmas/New Year dispatch times can take up to 7 working days.

" We no longer do special 'hand' delivery's free of charge "



HOMESTEAD DIRECT

